

ABDALKAREM EM OMER KHALID

SENIOR MANAGER—IT GOVERNANCE

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ABOUT ME

Expert Senior IT Governance Manager, adept in Banking Sector technologies with a 10-year tenure. Applying proficiency in technical analytical and leadership skills, to secure IT governance. Highlight experience using COBIT; Disaster recovery plans. Offering knowledge in Mobile Banking, Cloud Computing, Islamic Microfinance Systems, and system's integration. Master of Science degree holder in 2014.

PERSONAL DETAILS

Date of birth
8/9/1988

Nationality
Sudanese

Marital status
Married

DRIVING LICENSE

Driving license category
Omani Privet-Auto

EDUCATION

MASTER OF SCIENCE

Faculty of Mathematical Sciences | University of Khartoum, Khartoum
2014

- Achieved MS in Information Technology focused on Business Intelligence from University of Khartoum

BACHELOR OF SCIENCE

Faculty of Mathematical Sciences | University of Khartoum, Khartoum
2012

Graduated with a BSc in Information Technology from the leading University of Khartoum

WORK EXPERIENCE

SENIOR MANAGER—IT GOVERNANCE

Bank of Khartoum | Khartoum | Jan 2023 - Present

Managed IT/IS policy & governance frameworks
Drove technology best practices across the department
Liaised for all IT/IS audit & risk assessments
Maintained effective disaster recovery plans

IT DEPARTMENT MANAGER - IT PROJECTS MANAGER

Qatar National Bank | Khartoum | Sep 2021 - Oct 2022

- Maintained infrastructure performance and security via end-of-life device management
- Led rehabilitation and update of QNB Sudan's main data center site
- Implemented standardized architecture across all IT projects
- Managed budget effectively in line with QNB finance control policies
- Oversaw IT asset management including end-of-life procedures
- Initiated data classification for device data leakage prevention
- Established vendor SLAs for comprehensive system support
- Coordinated cybersecurity and compliance programs in QNB Sudan

IT GOVERNANCE MANAGER

Bank of Khartoum | Jan 2021 - July 2021

- Established new IT Governance Department
- Developed risk management & recovery plans
- Initiated Change Advisory Board (CAB)
- Ensured timely response to audits

INNOVATION AND SYSTEM SUPPORT MANAGER

Bank of Khartoum | Khartoum | Oct 2018 - Dec 2020

- Managed IT Risk Register, enhancing cybersecurity
- Established IT Audit Repository for data organization
- Implemented ISO 27001:2013, strengthening IT operations
- Led development of innovative software solutions for business processes

INFORMATION TECHNOLOGY SPECIALIST

Bank of Khartoum | Aug 2014 - Oct 2018

- Managed bank software uptime, ensuring smooth operations
- Provided first-line support for a range of banking applications

CERTIFIED ISLAMIC BANKER

General Council for Islamic Banks and Financial Institutions
2015

- Secured Islamic Banker's accreditation.
- Achieved notable academic success in Certified Islamic Banker course

SKILLS

Operating Systems



Database Administration



SQL (Programming Language)



Information Security Management



Operational Risk Management



Change Advisory



Analytical Thinking



Leadership



Disaster Recovery



Governance



Business Continuity



Mobile Banking



Systems Integration



Network Service



Islamic Microfinance Systems



Core Banking Systems



Control Objectives For Information And Related Technology (COBIT)



- Developed financial reports, catering to varying layout demands
- Defined project requirements, setting scope, milestones and budget

NETWORK AND SYSTEM ADMINISTRATOR

ADIYAT Company for Trading and Investment | Aug 2013 - Aug 2014

- Partnered with network providers for optimal performance
- Handled daily backup and restore of IS systems
- Resolved issues and updated ERP systems efficiently
- Ensured top software performance through regular communication with suppliers

KEY PROJECTS MANAGED

IRADA MICROFINANCE SYSTEM IMPLEMENTATION | Bank of Khartoum | Mar 2017

Successful implementation of the system, starting from requirements' gathering up to go-live including UAT, SIT rounds, pre and post go live activities including the fine tuning of reports and financial statements.

ISO 27001:2013 PROJECT MANAGER | Bank of Khartoum | Oct 2018

Managed ISO 27001:2013 certification project for ISMS framework, managed collaboration with third party (Key Point consultancy) to develop ISO project documentation, streamlined outdated IT processes and amended discrepancies and guided BOK team to finalize and approve policies and procedures.

BOK TICKETING SYSTEM "SERVICE DESK SYSTEM" PROJECT MANAGER | Bank of Khartoum | July 2019

Led acquisition & implementation based on requirement analysis, successfully chose and partnered with system & vendor which improved bank process efficiency via automated service desk solution and engineered a system reducing bank process times and costs.

NESA UAE IA PROJECT MANAGER—BANK WIDE AUDIT ENGAGEMENT | Bank of Khartoum | Dec 2023 - Dec 2023

Collaborated closely with KPMG on-site at BOKI UAE, ensured high quality outcomes in audit process, provided satisfactory evidences to avoid audit observations and finally achieved a final audit scoring of 75% compliant.

QNB SUDAN NEW DR SITE | Qatar National Bank - Khartoum | Jan 2022

Led the creation and setup of new DR site, handled relocation and expansion of DR site, implemented modernization upgrades to DR site and concurrently managed BCP activities with DR setup.

TECHNOLOGY REFRESHMENT PROJECT | Qatar National Bank - Khartoum | Apr 2022

Major upgrade of QNB network to meet End-of-Life policy, replacement of security devices, servers & operating systems, achieved high availability objectives with minimal downtime and successfully implemented redundancy measures on the network.

PRIVILEGE ACCESS MANAGEMENT "PAM" | Bank of Khartoum | Present

To enhance system's protection adhering to industry standards, to implemented best practices in access control and management, I managed project on privilege user access control solution and drove adherence to standards for infrastructure user access.

LANGUAGES

Arabic



English



COURSES

FATCA & CRS AWARENESS PROGRAM

Qatar National Bank | Mar 2022

OPERATIONAL RISK MANAGEMENT

Qatar National Bank | Mar 2023

BUSINESS CONTINUITY MANAGEMENT

Qatar National Bank | Feb 2022

INTERNATIONAL FINANCIAL REPORTING STANDARDS IFRS

Accounting Training Center | Nov 2021

IT GOVERNANCE

Bank of Khartoum | Aug 2019

BOK EXPONENTIAL STRATEGY AND LEADERSHIP PROGRAMME

Bank of Khartoum | Apr 2018

INFORMATION SECURITY MANAGEMENT

Bank of Khartoum | July 2018

ANTI-MONEY LAUNDERING

Bank of Khartoum | July 2017
